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Tracking Key

Here are some Questions and Answers regarding the Tracking Key

How long do the batteries last?

Battery life depends on how many hours the vehicle drives on average, per day. Also, battery life depends on the type of batteries you are using. We recommend using Energizer Lithium batteries.

See the table below:

Driving Hours Per Day	Battery Life (Alkaline)	Battery Life (Lithium)
1 Hour	3 Weeks	4 Weeks
2 Hours	2 Weeks	2.5 Weeks
4 Hours	1 Week	1.5 Weeks

How long does it take to install this on a vehicle?

It will only take you a few seconds to install it on the vehicle.

If the car is locked, can I still install it on a vehicle?

Yes. You can magnetically attach it under the vehicle. Please read the red legal disclaimer at the bottom of this page.

Does the Tracking Key software work on a Macintosh computer?

Unfortunately No. The software will only work on a PC.

How long has the TrackingKey been in business?

Trackingkey have been designing, manufacturing, and selling GPS devices since 1994.

Is there any set up or initialization required to make the Tracking Key work?

No. Just put the batteries in. Put the battery cover on and place the unit on the vehicle.

Where can I place the Tracking Key?

You can place the Tracking Key just about anywhere on the car you want. Here are some examples:

- On top of the *vehicle*
- On the dash board
- Under the dash board
- In the cubby hole
- Under the seats
- In the pouches behind the seat
- On the rear dash
- Under the rear dash
- Under the car, magnetically mounted to the frame (Most commonly asked)

Is the Tracking Key water-resistant?

The Tracking Key is water resistant which means the unit will not be damaged if it comes into contact with a little splashing or misting of water.

However, the Tracking Key cannot be subjected to direct constant splashing water.

How strong is the magnet mount?

The custom Tracking Key magnet mount is very strong. In all of our testing, we never lost a tracking key, even in off road situations.

Does the unit work anywhere in South Africa and other countries?

The Tracking Key will work anywhere in the world.

Does the Tracking Key come with every thing I need, including software?

Yes. The Tracking Key comes with everything you need, including software.

Will changing the recording frequency save on battery life?

No. It is not necessary to change the 1 second recording frequency. The battery life will not be increased by reducing the sampling rate.

How much data will the Tracking Key store?

On average, the Tracking Key will store about a month's worth of data under normal use.

Does the Tracking Key create Activity Reports

Yes. After you download the data, you can select Activity Report to get an easy to read Activity Report.

If the batteries go dead before I am able to retrieve the unit, will I lose the data?

No. The data is safely stored in the unit, even if the batteries go dead.

Does the unit come with a cable to download the data?

No. You do not need a cable to download the data. To download the data, you simply plug the device into your USB port.

What is the warranty on the Tracking Key?

The Tracking Key comes with a 1 year warranty.

Do I need to subscribe to a monthly service in order to get the Tracking Key to work?

No. There are no monthly fees or activations fees. The Tracking Key is not a real time tracking system, it is a passive tracking system. Make sure you know what the difference is before buying a GPS tracking device.



Below is a typical example of an employee driving around Northgate Shopping Mall. Google Earth indicates that stop No 18 was on the 5th June 2008, at 5:30pm, for a total time of 29Min and 26sec



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